

Dial-A-Ride Advisory Committee Minutes

Meeting held via ZOOM

March 15, 2022

10am

- I. Intro/opening remarks-Jim Mikeworth
 - a. Asked for all attendees to introduce themselves and specify what agency/program they represent

- II. DAR updates-Kaycie Sanders
 - a. Marketing: flyers went out
 - b. Service Agreements and the importance of them
 - c. Service Information: current ridership thus far in 2022
 - d. Patricia Hicks displayed public transportation summary
 - e. Jim gave specifics of county: 650 square miles, 19000 plus population, same day reservation difficulty
 - f. Kaycie continued updates with TATPCO training update
 - g. No upcoming events
 - h. Additional information: allow advertising on buses, mask mandate extended, hiring drivers, CVP application released, public transportation study, salary update, driver hours, 5311/DOAP applications, county website update
 - i. FY23 Goal: flyers, request involvement, area coalition/ROSC, area relationships
 - j. Barriers
 - k. Denials: 1st quarter-12, 2nd quarter-8, January-3, February-6

- III. Jim asked Kaycie to describe previous efforts to publicize DAR services
 - a. Kaycie: fairs, parades, expos, zipline, tokens, certificates

- IV. Jason Pantier: Zipline didn't work well. "They gave up" Hopeful for upcoming changes

- V. Jim: formalize meetings at board room at courthouse
 - a. Amanda Minor concerned about discussion in a formal setting
 - b. Jim assured discussion will still happen
 - c. Amanda: limitations on speaking with sub committee
 - d. Jim: wants to follow rules of county

- e. Patricia: ultimately it is the board's decision on committee is handled
 - f. Jim: agenda items 3 days prior to meeting
 - g. Amanda: confused about what Jim was saying-contradictory statements
 - h. Sara Ruholl: gave advisory council clarification
 - i. Jason: area coalition/ROSC to bring back issue to the council
- VI. Sara: asks about Champaign trips dates and times
- VII. Karen Cook: Denial, providing other options like RIDES plus
- a. Kaycie: yes, offer available times but not other providers
- VIII. Amanda: RIDES goes to Champaign every day. Join forces to serve county needs
Asked about TRIP program.
- a. Patricia explained TRIP was pilot program through state and they cut funding
- IX. Jason: RIDES question to Karen
- X. Sara: reaching more diverse groups, why is ethnicity on flyers, what is the purpose
- a. Kaycie answered to fill grant requirements
- XI. Sara: recommends taking ethnicity off flyers
- XII. Patricia: appreciates Sara's feedback
- XIII. Colleen: bilingual drivers?
- a. Kaycie: DAR would love that, would be beneficial, send them our way
- XIV. Amanda: brochures in Spanish
- a. Kaycie: working on getting Spanish, audio, and Braille items
- XV. Amanda: can service contracts be broken out of total trips
- a. Kaycie: leaving decision to Patricia
 - b. Patricia: info provided to county. Up to them if they want something broken out
 - c. Amanda: recommends them to broken out
- XVI. Jim: thanks to Sara, discussion about next meeting date-TBD
- XVII. Meeting adjourns at 11:20am

Attendees: Jim Mikeworth
Dick Hein
Gary Kidwell
Shane Kidwell
Karen Cook
Jennifer Houser
Amanda Minor
Colleen Leehman
Sara Ruholl
Jason Pantier
Amy Corbin
Kaycie Sanders
Patricia Hicks
Sierra Melluzzo